

**Glendale Adventist  
Medical Center**



1509 Wilson Terrace  
Glendale, CA 91206  
Tel. 818-409-8000

December 11, 2014

Merry Holliday-Hanson, Ph.D.  
Manager, Administrative Data Program  
Office of Statewide Health Planning and Development  
400 R Street, Room 250  
Sacramento, CA 95811

Dear Ms. Holliday-Hanson,

We are pleased to have the opportunity to review the results of the data on, "Ischemic Stroke: Hospital Outcomes in California, 2011-2012" from the Office of Statewide Health Planning and Development (OSHPD) to evaluate ischemic stroke care in California.

Glendale Adventist Medical Center (GAMC) is a 515-bed acute-care, not-for-profit, faith based hospital and health center that services the northern Los Angeles communities of the San Gabriel and San Fernando Valleys. We are recognized as a *Top Performer for Key Quality Measures* by The Joint Commission for attaining and sustaining excellence in accountability measure performance. Since becoming an Advanced Primary Stroke Center in 2008, we have maintained excellence in stroke care and have yearly been awarded the Get with the Guidelines® Gold Plus and Target Stroke Honor Roll from the American Stroke Association. Additionally, we are a tertiary receiving facility and perform state-of-the-art Neuro and Endovascular procedures for complex neurological patients.

We at Glendale Adventist Medical Center are committed to the highest quality of care possible and are resolute to screening and analyzing one hundred percent of all mortality data within the hospital. We are pleased that our hospital's performance on the risk-adjusted mortality rate is classified as "expected" and has been rated below the risk-adjusted mortality rate for the state of California and as compared to other hospitals. Patients can be assured that each case is reviewed individually and that Glendale Adventist physicians strive for the highest quality outcomes while improving quality of care.

We realize that there is an opportunity for improvement in the risk-adjusted readmission rate. We will work diligently with our team to reevaluate and improve our protocols as part of our Continuous Quality Improvement Program.

On behalf of the medical staff, administration and staff of Glendale Adventist Medical Center, thank you for the opportunity to present this response. As always, GAMC remains dedicated to providing the utmost in quality patient care to the communities we serve.

Sincerely,

A handwritten signature in black ink, appearing to read "Arby Nahapetian", written over a horizontal line.

Arby Nahapetian, MD  
Vice President of Medical Affairs & Quality